

# Conference Booking Form

MIGA clients can book online in the Client Area at [www.miga.com.au](http://www.miga.com.au). One booking per delegate is required and each booking must be accompanied by payment.

**Bookings from non-MIGA clients will only be accepted on the Conference Booking Form.**

Each Conference is subject to the minimum number of bookings being received by the registration closing date.

Please retain a copy of the Conference Booking Form for your records. Fax this Form to 1800 839 284.



## Risk Management Conference

# Who dunnit?

A poisonous pill

### Select the Conference you wish to attend:

<b>Conference</b>	<input type="radio"/> Adelaide 1	<input type="radio"/> Limestone Coast* \$100
	<input type="radio"/> Adelaide 2 and I WILL attend the AGM	
	<input type="radio"/> Adelaide 2 but I WILL NOT attend the AGM	
	<input type="radio"/> Adelaide 3	<input type="radio"/> Melbourne
	<input type="radio"/> Barossa	<input type="radio"/> Sydney 1
	<input type="radio"/> Brisbane	<input type="radio"/> Sydney 2

<b>Session 2 preference</b>	<input type="radio"/> The anatomy of a claim
	<input type="radio"/> The perils of silence - Communicating for safety

Title \_\_\_\_\_

First name \_\_\_\_\_

Surname \_\_\_\_\_

Postal address \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

<b>MIGA Member</b>	<input type="radio"/> YES	<input type="radio"/> NO
<b>Member Number</b>	SM	

## Credit Card Payment

I authorise MIGA to debit my credit card for \$ \_\_\_\_\_

<b>Credit Card</b>	<input type="radio"/> Visa	<input type="radio"/> MasterCard	<input type="radio"/> Bankcard
	<input type="radio"/> Diners Club	<input type="radio"/> American Express	

Number \_\_\_\_\_

Expiry \_\_\_\_\_

Cardholder's Name \_\_\_\_\_

Signature \_\_\_\_\_

**Tax Invoice** This document is a tax invoice on payment and all items are inclusive of GST. Payment is to the Medical Defence Association of South Australia Limited ABN 41 007 547 588.

**Privacy** Information you provide is collected for use by MIGA with processing your registration. MIGA may use your personal information, including your contact details, to provide you with information about products and services which we consider may be of interest to you.

- Please tick this box if you do not wish to receive **any** electronic communications from MIGA. OR
- Please tick this box if you do not wish to receive any electronic marketing communications from MIGA, but would like to be kept on the mailing list for other purposes.

**Refund policy** Should a delegate be unable to attend due to unforeseen circumstances MIGA will refund the Booking Fee provided we receive notice of cancellation at least 10 business days prior to the Conference date. The Booking Fee will be refunded in the event the Conference is cancelled. Arrangements for accommodation are between the delegate and the venue.

**Disclaimer** Whilst every effort has been made to ensure the accuracy of all details listed herein, MIGA reserves the right to alter or make amendments as necessary including cancelling a Conference in the event that the minimum number of bookings are not received by the closing date. Your participation at this Conference is entirely at your risk and neither MIGA nor its Officers will be liable for any claims for injury or death or loss or damage to property of any kind and description arising directly or indirectly from your attendance at the Conference.



**10** Attendance is worth 10 MIGA Risk Management Points

Contemporary and thought-provoking risk management education presented in an interactive environment and designed specifically for doctors. You won't want to miss this event!



Join your colleagues for our half-day Conference offering a brand new Plenary Session and a choice of Workshops.

The Conference is accredited for CPD points with most Colleges and MIGA members will also earn the 10 Points needed to earn a 10% discount on next year's insurance premium.

#### Comments about last year's Conference:

*"A realistic presentation of a daily problem!"*

Rehabilitation Medicine, Sydney

*"Entertaining but insightful, as usual."*

GP, Barossa

*"Very helpful. Got many take home points."*

Radiologist, Melbourne

*"These sessions are world class events ... the Chair is brilliant. Year after year the Panellists are excellent each time ... The topics and their presentation as well as presenters are really good."*

Infectious Diseases Specialist, Adelaide

*"Very topical, great panel, entertaining."*

Surgeon, Brisbane

## Don't miss this opportunity

### Limited places available!

Book early to secure your place.

#### Session 1

##### Plenary Session (90 minutes)

*A Workshop is offered at the Limestone Coast Conference in place of the Plenary Session*

#### **Hypothetical: Who dunnit? A poisonous pill** NEW

An interactive Claims Hypothetical moderated by Professor Guy Maddern will, with the support of an expert panel, investigate the death of a patient and de-mystify a Coronial inquest through a mock court scenario. Participants will have access to coronial representatives, medical practitioners and solicitors to answer their questions.

#### Session 2

##### Choose a Workshop (120 mins)

#### **The anatomy of a claim** NEW

- Follow the pathway of a claim from the notification of the incident, the collection of evidence, the defence of allegations and the judicial process
- Unravel the complexities of the adversarial process and expose the critical stages that can influence the ultimate outcome.

#### **The perils of silence - Communicating for safety** NEW

- Communicating effectively with patients and colleagues is just as important as providing the best clinical treatment
- Explores the role of poor communication in medical errors and discusses strategies for empowering practitioners to communicate for the safety of the patient.

<b>Adelaide</b>	<b>1 Sat 12 Aug 2017</b> Hilton Hotel, Adelaide
	<b>2 Sat 25 Nov 2017 includes AGM</b> 9:00am – 2:45pm Hilton Hotel, Adelaide
	<b>3 Sat 17 Feb 2018</b> Hilton Hotel, Adelaide
<b>Barossa</b>	<b>Sat 3 Feb 2018</b> Novotel Barossa Valley Resort, Rowland Flat
<b>Brisbane</b>	<b>Sat 11 Nov 2017</b> Hilton Hotel, Brisbane
<b>Limestone Coast*</b>	<b>Sat 28 Oct 2017</b> 10:00am – 3:00pm The Lakes Resort, Mount Gambier
<b>Melbourne</b>	<b>Sat 14 Oct 2017</b> Park Hyatt, Melbourne
<b>Sydney</b>	<b>1 Sat 2 Sep 2017</b> Amora Jamison Hotel, Sydney
	<b>2 Sat 3 Mar 2018</b> Amora Jamison Hotel, Sydney

#### Program

- 8:30am** Registration opens
- 9:00am** Plenary Session (90 mins)
- 10:30am** Morning tea
- 11:00am** Workshop (120 mins)
- 1:00pm** Close

*Times differ at Adelaide 2 and Limestone Coast Conferences.*

#### Cost

- \$250** MIGA members
  - \$500** non-MIGA members
  - \*\$100** Limestone Coast Conference
- All costs are GST inclusive

#### Register

MIGA clients can book online via the secure Client Area. Non-MIGA clients should complete the Conference Booking Form on the reverse of this pamphlet.

#### Attendance

Participants must attend for at least **60 minutes** of Session 1 and at least **90 minutes** of Session 2 to be eligible for Points.

#### Need more information?

Call the Risk Management Department at MIGA on 1800 777 156 or email [conference@miga.com.au](mailto:conference@miga.com.au).